

# Welcome to Biggar Sports Centre



This guide provides information about our:

1. Facilities and services
2. Pay-as-you play prices
3. Monthly memberships
4. Booking details
5. Feedback procedures
6. General opening hours



## 1. Our facilities and services

### Gym

The gym at Biggar Sports Centre is well-equipped with a range of modern cardio-vascular and resistance equipment. The gym is open during the centre's general opening hours (see section 6).

### Fitness classes

Biggar Sports Centre is building a programme of fitness classes to suit all abilities. Details will be available on our website [www.slleisureandculture.co.uk](http://www.slleisureandculture.co.uk) or contact Reception for more information.



### Sports hall

Biggar Sports Centre has a large sports hall that caters for a wide variety of fun activities, including football, basketball and netball. There are four badminton courts and this area is also the venue for our gymnastic and football coaching.

### Birthday parties

Give your child a party to remember at Biggar Sports Centre! Parties are held in our sports hall and are available to book on Saturdays or Sundays. Choose your party type from football, bouncy castle or games. There is also the option to hire the hall and organise your own party.

### ACE children's activities

We offer a programme of children's activities. For more information visit [www.slleisureandculture.co.uk/ace](http://www.slleisureandculture.co.uk/ace). These activities are included in our ACE membership (see section 3).



### Synthetic pitches

Synthetic pitches are ideal for all year round play. The sand based surface, with its versatile layout, can be sub-divided and is ideal for hockey, 11-a-side and 7-a-side. The turf is designed to allow players to wear moulded footwear to offer a more authentic playing experience. Available for casual and block bookings.

The synthetic pitches are available:

Monday - Friday: 5.30pm - 8.30pm

Saturday: 9.00am - 3.00pm

(Closed on Sunday)

## 2. Pay-as-you-play prices (1 April 2019 - 31 March 2020)

At Biggar Sports Centre you can pay for your activities as you attend, or pay monthly by direct debit with our great value memberships (see overleaf for details).

Activity	Adult	Junior
The Perfect Fit*	£34.90	£17.45
Gym session	£6.30	£3.15
Fitness classes	£5.85	£2.95
Indoor 5-a-sides	£46.00	£23.00
Badminton/Short tennis	£10.70	£5.35
Table tennis	£4.10	£2.05
Synthetic pitch (11-a-side)	£50.25	£25.15
Synthetic pitch (7-a-side)	£30.10	£15.05
ACE children's activities	-	£3.30
Sportshall Star Party	-	£75.00

\* Gym orientation and exercise programme. Free for fitness members.

## Leisure for all

Concession, Student, and Scholars Cards entitle holders to up to 50% off most pay-and-play activities. Contact Reception for an application form.

## Aged 60 or over?

If you live in South Lanarkshire, you can access all of South Lanarkshire and Culture's indoor leisure facilities for £57.95 per year with an Actvage card. Non-residents and non-card holders are still eligible for senior rates of up to 50% off. For more information, please contact Reception.

## Your exercise saver

Purchase a Yes card for an annual cost of £10 and you will get 10% off gyms, fitness classes, swimming, racquet sports, sauna/steam and Perfect Fit throughout the year.

## 3. Monthly memberships

If you use our facilities regularly, our great-value memberships allow you to pay by an affordable monthly direct debit payment, and could save you money!

We offer a wide variety of memberships: fitness, health suite, swimming, swimming lesson and ACE children's memberships.

If you want any more information about our memberships, our staff will be happy to help.

## 4. Booking details

All activities must be paid for at time of booking. This can be done online at [www.sllcbooking.co.uk/](http://www.sllcbooking.co.uk/) connect, by telephone, or at reception.

- If you fail to give 4 hours notice of cancellation or do not turn up for a pre-booked ACE or fitness class or a racquet sports booking, you will not receive a refund for the lost booking. ACE, Activage and Fitness members will be charged a £2.00 cancellation fee.
- If you fail to give 24 hours notice of cancellation or do not turn up for a pre-booked sports hall booking or swimming lesson, you will not receive a refund for the lost booking.
- If you fail to give 7 days notice of cancellation or do not turn up for an extended let/block booking, you will not receive a refund for the lost booking.
- For ACE courses if you fail to attend 2 weeks or more consecutively without notifying the site directly then your booking will be cancelled and you will not be automatically re enrolled onto the following course.

## 5. Feedback procedures

We are keen to get your feedback on our services and facilities. Please provide feedback via our 'Have your say' leaflet. If you feel a member of staff has served you exceptionally well, please express this via our 'Excellence in customer service' leaflet.

## 6. General opening hours

Monday to Friday: 5.00pm - 10.00pm Saturday: 9.00am - 3.00pm Sunday: 11.00am - 7.00pm

For more information about South Lanarkshire Leisure and Culture's other facilities and services visit [www.slleisureandculture.co.uk](http://www.slleisureandculture.co.uk).

**Biggar Sports Centre**  
**Market Road**  
**Biggar ML12 6AG**  
**Tel: 01899 222066**  
**Email: [biggarsportscentre@southlanarkshireleisure.co.uk](mailto:biggarsportscentre@southlanarkshireleisure.co.uk)**

If you need this information in another language or format, please contact us to discuss how we can best meet your needs. Phone 01698 476262, Textphone 18001 01698 476262 or email [customer.services@southlanarkshireleisure.co.uk](mailto:customer.services@southlanarkshireleisure.co.uk).