

South Lanarkshire Leisure and Culture (SLLC) Resident Consultation 2027/28

Please complete our consultation to help inform decisions on future leisure and cultural provision in South Lanarkshire. The consultation will only take a few minutes of your time and will remain anonymous.

Background

It is widely recognised that South Lanarkshire Leisure and Culture contributes positively to a range of national and local priorities, programmes, projects and initiatives which aim to address inequalities and at the same time provide opportunities to improve the health, wellbeing and the learning environment for all our residents and communities in South Lanarkshire.

South Lanarkshire Leisure and Culture is seeking your feedback on the services we provide with an aim to sustain the levels and quality of our services while still maintaining the health and wellbeing of the residents of South Lanarkshire. This makes your contribution particularly important.

We want to consult with you on your views on options for consideration we have developed. In addition, we would like you to tell us what you think is important to you regarding leisure and cultural services in South Lanarkshire. Based on the results of the consultation, proposals will be presented to the SLLC Board for consideration. The implementation of any price increases will be in line with our continued aim of ensuring the sustainability of service provision.

1. Which South Lanarkshire Locality do you live in?

- ☐ Cambuslang/Rutherglen
- ☐ Clydesdale
- ☐ East Kilbride
- ☐ Hamilton

2. Please indicate how you feel about this statement:

The following activities provided by SLLC are important to me, my family and my community. (Tick those that apply.)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
Art classes and programmes						

Book borrowing / computer access / adult and child literacy support						
Bowls						
Country parks						
Golf						
Ice skating						
Letting community spaces						
Local theatre shows / Events / Event booking space						
Museum						
Outdoor learning and adventure (kayaking, sailing, wind surfing, open canoeing, or gorge walking)						
Outdoor recreation sports (football and tennis)						
Outdoor water sports						
Referral based health and wellness programmes						
Participation sport / Gym / Group fitness classes						
Sports club support						
Swimming						
Zoo						

3. Please indicate how you feel about this statement:

I would be willing to accept price increases for the services provided by South Lanarkshire Leisure and Culture if it assisted in delivering continued service provision.

☐ Strongly Agree

- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

4. Please indicate how you feel about this statement:

To increase prices across our service areas between a range of 9%-12%. For example, the current adult health and fitness membership is £31.90 and would potentially increase to between £34.78 - £35.72. The concession rate of 25% would be retained.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

5. Please indicate how you feel about this statement:

To increase prices across our service areas between a range of 6%-9%. For example, the current adult health and fitness membership is £31.90 and would potentially increase to between £33.80 - £34.78. The concession rate of 25% would be retained.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

6. Please indicate how you feel about this statement:

To increase prices across our service areas between a range of 3%-6%. For example, the current adult health and fitness membership is £31.90 and would potentially increase to between £32.86 - £33.80. The concession rate of 25% would be retained.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

7. South Lanarkshire Leisure and Culture must explore new ways to generate income to safeguard the sustainability of our facilities and services. We are therefore considering introducing a one-off joining fee for new Health and Fitness memberships. Please be advised that alternative membership products (Activage, ACE, Swim lessons, etc.) are not applicable.

What do you feel would be a reasonable one-off joining fee for new Health and Fitness members?

- ☐ No joining fee
- ☐ Up to £5
- ☐ £5 - 10
- ☐ £11 - 15
- ☐ £16 and over

8. Our facilities and services support our communities at every stage of life, from early years through to retirement. We want our membership options to better reflect the evolving needs of our customers. We are therefore considering updating our Health and Fitness membership options that would introduce a new Young Adult age grouping.

The proposed membership age categories would include:

- Health and Fitness Teen (12-17 years)
- Health and Fitness Young Adult (18-22 years)
- Health and Fitness Adult (23-59 years)

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

9. We are considering changes to our Golf membership options to better reflect the evolving needs of our customers and SLLC. This could include simplifying our memberships by removing the single course membership and maintaining the two Rover categories, which provide access to either all (9 and 18) courses or only 9 hole golf courses. The Rover membership golf categories would look like the below, which includes an example 3% increase on the current adult membership prices:

- Rover 1 Membership – access to all 9 and 18-hole golf courses (£599)
- Rover 2 Membership – access to 9-hole golf courses only (£365)

Please indicate how you feel about this statement:

I feel that the proposed Golf membership options will provide suitable options for people with different golfing needs and preferences.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

10. Please share any additional comments or feedback you have on this consultation.

Equality Monitoring

We are keen to update our equalities monitoring information.

The information you provide in this next section is optional and is not linked to your previous responses. It is used to help us understand our customers better, and in turn improve our practices and procedures.

All information you provide is held in accordance with GDPR and General Data Protection Act (2018). No individual can be identified from the information given.

11. Have you visited any South Lanarkshire Leisure and Culture facilities in the last year?

- ☐ Yes
- ☐ No

12. Please select your age group:

- ☐ Under 16 years
- ☐ 16 - 24 years
- ☐ 25 - 34 years
- ☐ 35 - 44 years
- ☐ 45 - 54 years

- ☐ 55 - 64 years
- ☐ 65 years or over
- ☐ Prefer not to answer

13. Gender identity:

- ☐ Male
- ☐ Female
- ☐ Prefer not to answer:
- ☐ Other:

14. Which of the following best describes your sexual orientation?

- ☐ Bisexual
- ☐ Gay
- ☐ Heterosexual / Straight
- ☐ Lesbian
- ☐ Prefer not to answer
- ☐ Other:

15. Do you have caring responsibilities?

- ☐ Yes, childcare (under 14)
- ☐ No caring responsibilities
- ☐ Prefer not to answer
- ☐ Other

16. What is your ethnic background?

- ☐ White
- ☐ Mixed / Multiple ethnic groups
- ☐ Asian, Asian Scottish, Asian British
- ☐ African
- ☐ Caribbean or Black
- ☐ Arab
- ☐ Prefer not to answer
- ☐ Other

17. What do you consider your National Identity?

- ☐ Scottish
- ☐ British
- ☐ English
- ☐ Irish
- ☐ Welsh
- ☐ Prefer not to answer
- ☐ Other

18. What religion, religious denomination or body do you belong to?

- ☐ None
- ☐ Buddhist
- ☐ Church of Scotland
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Roman Catholic
- ☐ Prefer not to answer
- ☐ Other

19. Do you consider yourself to have a disability according to the terms given in the Equality Act 2010?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

Thank you

Thank you for your time in completing this survey.

Our Privacy Notice can be found online at [Privacy Notice - South Lanarkshire Leisure and Culture](#)